Healthier Communities, Outstanding Care



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RE: Freedom of Information Request

10th October 2023

Dear Sir/Madam

With reference to your request for information received on 22nd September 2023, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

1. What is the revenue generated by your Private Patient Unit (PPU)? (up to the latest year available)

	2018	2019	2020	2021	2022	2023
Private	£42,509.00	£103,216.73	£85,289.69	£76,550.64	£99,255.78	£17,613.79
Patient Unit revenue (£)						

- 2. Does the main Trust have an Electronic Patient Record (EPR) in place? If yes, which vendor provides this? No
- 3. Does the Private Patient Unit have an EPR in place? If yes, who provides this? No
- 4. Does the Private Patient Unit have a Patient Administration System (PAS) in place? If yes, who provides this?

The same PAS is used for private patients and NHS patients.

5. Does the Private Patient Unit have a finance and billing system in place? If yes, who provides this?

Invoices for Private Patients are sent via the Finance system, Integra, supplied by Advanced ADVT.

Home, Community, Hospital.

Patient Experience Team 01623 672222 sfh-tr.pet@nhs.net



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Chair Claire Ward Chief Executive Paul Robinson I trust this information answers your request. Should you have any further enquiries or queries about this response please do not hesitate to contact me. However, if you are unhappy with the way in which your request has been handled, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Sally Brook Shanahan, Director of Corporate Affairs, King's Mill Hospital, Mansfield Road, Sutton in Ashfield, Nottinghamshire, NG17 4JL or email sally.brookshanahan@nhs.net.

If you are dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office, who will consider whether we have complied with our obligations under the Act and can require us to remedy any problems. Generally, the Information Commissioner's Office cannot decide unless you have exhausted the internal review procedure. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: https://ico.org.uk/your-data-matters/official-information/.

Complaints to the Information Commissioner's Office should be sent to FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone 0303 1231113, email <u>casework@ico.org.uk</u>.

If you would like this letter or information in an alternative format, for example large print or easy read, or if you need help with communicating with us, for example because you use British Sign Language, please let us know. You can call us on 01623 672232 or email <u>sfh-tr.foi.requests@nhs.net</u>.

Yours faithfully

Information Governance Team

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