

Medequip (Derbyshire)

Telephone: 01773 604426

Email: derbycustomerservice@medequip-uk.com



NRS (Lincolnshire)

Telephone: 0345 121 2031

Email: Enquiries@lincoln.nrs-uk.net



Further sources of information

NHS Choices: www.nhs.uk/conditions

Our website: www.sfh-tr.nhs.uk

Patient Experience Team (PET)

PET is available to help with any of your compliments, concerns or complaints, and will ensure a prompt and efficient service.

King's Mill Hospital: 01623 672222

Newark Hospital: 01636 685692

Email: sfh-tr.PET@nhs.net

If you would like this information in an alternative format, for example large print or easy read, or if you need help with communicating with us, for example because you use British Sign Language, please let us know. You can call the Patient Experience Team on 01623 672222 or email sfh-tr.PET@nhs.net.

This document is intended for information purposes only and should not replace advice that your relevant health professional would give you. External websites may be referred to in specific cases. Any external websites are provided for your information and convenience. We cannot accept responsibility for the information found on them. If you require a full list of references (if relevant) for this leaflet, please email sfh-tr.patientinformation@nhs.net or telephone 01623 622515, extension 6927.

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INFORMATION FOR PATIENTS

Walking aid return and reuse scheme

Walking aids such as metal frames, crutches and sticks can be safely refurbished and reused. This can improve patient access and reduce the carbon emissions associated with manufacturing new walking aids.

Sherwood Forest Hospitals have joined an NHS England campaign to reuse or recycle walking aids that people no longer require. We accept any type of metal walking sticks, crutches or walking frames. These can be returned when no longer needed.



How to return

Please return metal walking aids to the drop off points at one of our hospitals listed on page 4. We will also accept metal walking aids issued by other healthcare providers.

If you have any doubts about when to return your walking aid, please ask at your next clinic appointment.

If your walking aid is broken or faulty, please contact the therapy department you received it from to arrange returning and replacing it.

We accept the following walking aids



Walking aid drop off locations

King's Mill Hospital

Main entrance reception area or
Clinic 10 (Therapy Services)

Mansfield Road
Sutton-In-Ashfield
NG17 4JL
Telephone: 01623 672384

Accessible 24 hours a day.

Mansfield Community Hospital

Rehabilitation Unit
Stockwell Gate
Mansfield
NG18 5Q
Telephone: 01623 785122

Open Monday to Friday, 8am to
4pm.

Newark Hospital

Byron House
Boundary Road
Newark
NG24 4DE
Telephone: 01636 685885

Open Monday to Friday, 8am to
4pm.

Other equipment

You or someone who you care for may have other items of equipment (such as toilet frames, commodes or beds) which are no longer needed.

Check this equipment for the supplier details, as most items should be labelled with either **Red Cross**, **Medequip** or **NRS**. They should have a telephone number which you can ring to arrange returning these.

Alternatively, please see the contact details below for the Red Cross, or Medequip and LRS on page 5. Or click on the QR codes with your phone's camera function to view more information:

- **Red cross** (Nottingham and Nottinghamshire):

To arrange a home collection for larger items or multiple items.

Telephone: 0345 127 2911

Email: customercare@redcross.org.uk

