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King's Mill Hospital
Mansfield Road
Sutton in Ashfield
Nottinghamshire
NG17 4JL

RE: Freedom of Information Request

Tel: 01623 622515
Join today: www.sfh-tr.nhs.uk

7th February 2024

Dear Sir/Madam

With reference to your request for information received on 29th November 2023, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

1. What is the annual cost for your TIE environment support contract, does it cover out of hours support, who is the supplier and when does the contract end?

The main Trust TIE is provided via a wider contract with Orion Health. It is therefore not possible to breakdown the cost for TIE support only. Orion provide access to Rhapsody (perpetual licence) via this contract. The wider contract does include support out of hours. The Orion contract is via Insight. The contract is currently renewed annually on the 31st March each year.

The Trust has deployed a further Rhapsody TIE via Lyniate, to connect none-Orion connected services. The cost of the current contract is £33.5k p.a. which is a subscription to licences including support. This contract does include support out of hours. The Lyniate Rhapsody contract is via SCC. The contract is currently renewed annually on the 31st March each year.

2. What solution(s) do you use to manage / improve data quality and what is the scope, e.g., is clinical data included?

We have a developing Data Assurance Group with responsibility for this area. We also utilise local and national dashboards relating to data quality and completeness.

3. How do you manage care planning (e.g. ReSPECT) across multiple providers and teams, e.g., acute, mental health, social care?

The Trust does not have an Electronic Patient Record that would allow complete digitisation of care planning in the Trust so there is a reliance on paper documentation coupled with digital flags. Work is progressing towards a Shared Care Record across the system which any future EPR could interop with.

Home, Community, Hospital.

Patient Experience Team
01623 672222
sfh-tr.pet@nhs.net



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Chair Claire Ward
Chief Executive Paul Robinson

4. What are your plans around creating your system level data/integration strategy?

Information not held, Under Section 16 of the Act we have a duty to provide advice and assistance. Please contact NHS Nottingham and Nottinghamshire ICB notts.foi@nhs.net who may hold this information.

5. Please provide the email address of your main point of contact to discuss the above.

Names, job titles (other than that of our board of directors) and email addresses constitute personal data.

Section 40(2) provides that personal data is exempt information if one of the conditions set out in section 40(3) is satisfied. In our view, disclosure of this information would breach the data protection principles contained in the General Data Protection Regulations and Data Protection Act 2018

In reaching this decision, we have particularly considered:

- The reasonable expectations of the employees given their positions; Sherwood Forest Hospitals NHS Foundation Trust considered that none of the individuals would have a reasonable expectation that their personal data would be disclosed;
- The consequences of disclosure; and
- any legitimate public interest in disclosure.

Section 40(2) is an absolute exemption and therefore not subject to the public interest test

I trust this information answers your request. Should you have any further enquiries or queries about this response please do not hesitate to contact me. However, if you are unhappy with the way in which your request has been handled, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Sally Brook Shanahan, Director of Corporate Affairs, King's Mill Hospital, Mansfield Road, Sutton in Ashfield, Nottinghamshire, NG17 4JL or email sally.brookshanahan@nhs.net.

If you are dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office, who will consider whether we have complied with our obligations under the Act and can require us to remedy any problems. Generally, the Information Commissioner's Office cannot decide unless you have exhausted the internal review procedure. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: <https://ico.org.uk/your-data-matters/official-information/>.

Complaints to the Information Commissioner's Office should be sent to FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone 0303 1231113, email casework@ico.org.uk.

If you would like this letter or information in an alternative format, for example large print or easy read, or if you need help with communicating with us, for example because you use British Sign Language, please let us know. You can call us on 01623 672232 or email sfh-tr.foi.requests@nhs.net.

Yours faithfully

Information Governance Team

All information we have provided is subject to the provisions of the Re-use of Public Sector Information Regulations 2015. Accordingly, if the information has been made available for re-use under the [Open Government Licence](#) (OGL) a request to re-use is not required, but the licence conditions must be met. You must not re-use any previously unreleased information without having the consent from Sherwood Forest Hospitals NHS Foundation Trust. Should you wish to re-use previously unreleased information then you must make your request in writing. All requests for re-use will be responded to within 20 working days of receipt.