

## INFORMATION FOR PATIENTS, PARENTS, GUARDIANS AND CARERS

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# Virtual Fracture Clinic

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Following your attendance at the Emergency Department with your injury, you will be referred to the Virtual Fracture Clinic. This means you don't need to come into hospital for your assessment.

Your x-rays will be reviewed in the clinic by an orthopaedic consultant and specialist fracture liaison nurse within 72 hours of you attending the Emergency Department. The consultant will then decide whether you need to be seen again, or can be discharged with the information leaflet you were given when you were seen in hospital.

The specialist fracture liaison nurse will contact you to discuss the results – you will receive a letter to confirm this.

### **If you are discharged**

Once discharged, if you have any concerns or issues, please contact the specialist fracture liaison nurse (details at the end of this leaflet).

### **If a review is needed**

If it is decided you need a review, a clinic appointment will be made for you. You may need further x-rays or investigations.

If you are advised that you need surgery, the Trust's trauma team will take over your care.

Please note that some injuries heal with basic treatment and without the need for surgery.

### **Problems and further advice**

A fracture liaison service is available and advice can be given over the telephone.

**If there are any issues or you have any concerns/questions, we advise you seek help.**

For appointments, letters or leaflets (non-clinical queries) please call 01623, 622515, extension 2180.

For any plaster or splint concerns, please call 01623, 622515, extension 4114.

Both can be accessed between 8am and 4pm, Monday to Friday.

**Outside of these hours, or for urgent advice, please go to your nearest Emergency Department.**

**Further sources of information**

NHS Choices: [www.nhs.uk/conditions](http://www.nhs.uk/conditions)

Our website: [www.sfh-tr.nhs.uk](http://www.sfh-tr.nhs.uk)

**Patient Experience Team (PET)**

PET is available to help with any of your compliments, concerns or complaints, and will ensure a prompt and efficient service.

**King's Mill Hospital:** 01623 672222

**Newark Hospital:** 01636 685692

**Email:** [sfh-tr.PET@nhs.net](mailto:sfh-tr.PET@nhs.net)

If you would like this information in an alternative format, for example large print or easy read, or if you need help with communicating with us, for example because you use British Sign Language, please let us know. You can call the Patient Experience Team on 01623 672222 or email [sfh-tr.PET@nhs.net](mailto:sfh-tr.PET@nhs.net).

This document is intended for information purposes only and should not replace advice that your relevant health professional would give you. External websites may be referred to in specific cases. Any external websites are provided for your information and convenience. We cannot accept responsibility for the information found on them. If you require a full list of references (if relevant) for this leaflet, please email [sfh-tr.patientinformation@nhs.net](mailto:sfh-tr.patientinformation@nhs.net) or telephone 01623 622515, extension 6927.

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