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**King's Mill Hospital**  
Mansfield Road  
Sutton in Ashfield  
Nottinghamshire  
NG17 4JL

8<sup>th</sup> April 2025

Tel: 01623 622515  
Join today: [www.sfh-tr.nhs.uk](http://www.sfh-tr.nhs.uk)

[REDACTED]

Dear Sir/Madam

**Freedom of Information Act (FOI) 2000 - Request for Information Reference:** Mobile  
Telephony Services

I am writing in response to your request for information under the FOI 2000.

I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below. Please accept our apologies for the delay.

**Home, Community, Hospital.**

FOI Request / Question	Question Response	Is there an exemption?	Exemption	Exemption Details
1. What is your organisation's name?		Yes	Section 21 Exemption - Refer Applicant to the Publication Scheme / Information Reasonably Accessible Elsewhere	Under Section 21 of the Act, the Trust is not required to provide information in response to a request if it is already reasonably accessible to you. The information you requested is available here: <a href="https://www.sfh-tr.nhs.uk/our-hospitals/kings-mill-hospital/">https://www.sfh-tr.nhs.uk/our-hospitals/kings-mill-hospital/</a>
2. How many full-time employees are at your organisation?	Substantive headcount of 3465 full-time staff.			
3. Who is your mobile phone network provider?		Yes	Section 21 Exemption - Refer Applicant to the Publication Scheme / Information Reasonably Accessible Elsewhere	Under Section 21 of the Act, the Trust is not required to provide information in response to a request if it is already reasonably accessible to you. The information you requested is available here: <a href="https://www.sfh-tr.nhs.uk/media/kmnpniyb/foi-53413-communication-contracts-and-contacts.pdf">https://www.sfh-tr.nhs.uk/media/kmnpniyb/foi-53413-communication-contracts-and-contacts.pdf</a>
4. Did you switch on last renewal?	No, but we merged to have all mobile contracts with one provider.			
5. When did you renew the last time?	Please see question 3			
6. What is the contract length?	Please see question 3			

7. Did you use a Framework, if so which one?	Crown Commercial Services			
8. How many total connections do you currently have?	2,191 connections			
9. How many connections are Voice only?	305 voice only connections			
10. How many connections are Voice and Data?	1,730 voice and data connections			
11. Do you use a shared data bundle, if so, what is the data allowance?	Yes, the current allowance is roughly 2,030GBs			
12. What is your average data usage of the last 3 months?	The average data monthly usage is roughly 1,266GBs (Using May, June and Julys usage)			
13. Please provide your total mobile phone contract costs for months July 2023 - Jun 2024 (excluding purchase of handsets): please provide the cost broken down per month	Month    Cost Aug-23 - £10,835.25 Sep-23 - £10,860.19 Oct-23 - £11,398.97 Nov-23 - £11,131.35 Dec-23 - £14,851.34 Jan-24 - £11,121.93 Feb-24 - £11,177.30 Mar-24 - £11,134.12			

	Apr-24 - £11,339.33 May-24 - £11,757.57 Jun-24 - £12,293.20 Jul-24 - £12,210.08			
14. Is VAT included in the above figures?	Yes			
15. Do you have a hardware fund, if so, how much and is it included in the monthly spend?	Yes, our current hardware fund is £56,000. No, it's not included in the above spends.			
16. Do you host any mobile phone masts on your premises, if so, how many and who provides them?	No, there are no mobile phone masts on our premises			
17. Who is the primary contact for this contract?		Yes	ABSOLUTE EXEMPTIONS REFUSAL NOTICE - Section 40(2) staff personal information	Names, job titles (other than that of our board of directors) and email addresses constitute personal data.  Section 40(2) provides that personal data is exempt information if one of the conditions set out in section 40(3) is satisfied. In our view, disclosure of this information would breach the data protection principles contained in the General Data Protection Regulations and Data Protection Act 2018

				<ul style="list-style-type: none"> <li>• The reasonable expectations of the employees given their positions; Sherwood Forest Hospitals NHS Foundation Trust considered that none of the individuals would have a reasonable expectation that their personal data would be disclosed;</li> <li>• The consequences of disclosure; and</li> <li>• any legitimate public interest in disclosure.</li> </ul> <p>Section 40(2) is an absolute exemption and therefore not subject to the public interest test</p>
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I trust this information answers your request. Should you have any further enquiries or queries about this response please do not hesitate to contact me. However, if you are unhappy with the way in which your request has been handled, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Sally Brook Shanahan, Director of Corporate Affairs, King's Mill Hospital, Mansfield Road, Sutton in Ashfield, Nottinghamshire, NG17 4JL or email [sally.brookshanahan@nhs.net](mailto:sally.brookshanahan@nhs.net).

If you are dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office, who will consider whether we have complied with our obligations under the Act and can require us to remedy any problems. Generally, the Information Commissioner's Office cannot decide unless you have exhausted the internal review procedure. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: <https://ico.org.uk/your-data-matters/official-information/>.

Complaints to the Information Commissioner's Office should be sent to FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone 0303 1231113, email [casework@ico.org.uk](mailto:casework@ico.org.uk).

If you would like this letter or information in an alternative format, for example large print or easy read, or if you need help with communicating with us, for example because you use British Sign Language, please let us know. You can call us on 01623 672232 or email [sfh-tr.foi.requests@nhs.net](mailto:sfh-tr.foi.requests@nhs.net).

Yours faithfully

### Information Governance Team

All information we have provided is subject to the provisions of the Re-use of Public Sector Information Regulations 2015. Accordingly, if the information has been made available for re-use under the [Open Government Licence](#) (OGL) a request to re-use is not required, but the licence conditions must be met. You must not re-use any previously unreleased information without having the consent from Sherwood Forest Hospitals NHS Foundation Trust. Should you wish to re-use previously unreleased information then you must make your request in writing. All requests for re-use will be responded to within 20 working days of receipt.