Healthier Communities, Outstanding Care



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RE: Freedom of Information Request

26th March 2024

Dear Sir/Madam

With reference to your request for information received on 3rd March 2024, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do not hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

Please answer the following questions regarding your current RIS provider

RIS is part of our PACS contract and we are unable to provide specific details.

- 1. Do you have a RIS (Radiology Information System)? If not, please do not provide any further response.
 - a. Which supplier?
 - b. What is the system name?
 - c. When was it installed (month/year)?
 - d. When does the contract expire (month/year)?
 - e. Is it annually renewed?
 - f. What procurement framework do you use (e.g., tender)?
 - g. What were the installation costs (£)?
 - h. What were the training costs (£)?
 - i. What are the maintenance costs (£)?
 - j. What is the annual spend on RIS (£)?
 - k. What is the total value of the contract (£)?
 - I. Do you currently have plans to replace the system (Yes/No/Maybe and why)?

Please answer the following questions regarding your former RIS provider

- 1. Did you have a different RIS (Radiology Information System) system in the past? If not, please do not provide any further response.
 - a. Which supplier?
 - b. What is the system name?

Home, Community, Hospital.

Patient Experience Team 01623 672222 sfh-tr.pet@nhs.net



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- c. When was it installed (month/year)?
- d. When did the contract expire (month/year)?
- e. Was it annually renewed?
- f. What procurement framework did you use (e.g., tender)?
- g. What were the installation costs (£)?
- h. What were the training costs (£)?
- i. What were the maintenance costs (£)?
- j. What was the annual spend on RIS (£)?
- k. What was the total value of the contract (£)?

I trust this information answers your request. Should you have any further enquiries or queries about this response please do not hesitate to contact me. However, if you are unhappy with the way in which your request has been handled, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Sally Brook Shanahan, Director of Corporate Affairs, King's Mill Hospital, Mansfield Road, Sutton in Ashfield, Nottinghamshire, NG17 4JL or email sally.brookshanahan@nhs.net.

If you are dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office, who will consider whether we have complied with our obligations under the Act and can require us to remedy any problems. Generally, the Information Commissioner's Office cannot decide unless you have exhausted the internal review procedure. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: <u>https://ico.org.uk/your-data-matters/official-information/</u>.

Complaints to the Information Commissioner's Office should be sent to FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone 0303 1231113, email <u>casework@ico.org.uk</u>.

If you would like this letter or information in an alternative format, for example large print or easy read, or if you need help with communicating with us, for example because you use British Sign Language, please let us know. You can call us on 01623 672232 or email <u>sfh-tr.foi.requests@nhs.net</u>.

Yours faithfully

Information Governance Team

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