

Direct Line: 01623 672232
Our Ref: 232
E-mail: sfh-tr.foi.requests@nhs.net

King's Mill Hospital
Mansfield Road
Sutton in Ashfield
Nottinghamshire
NG17 4JL

29 Jan, 2025

Tel: 01623 622515
Join today: www.sfh-tr.nhs.uk

[REDACTED]

Dear Sir/Madam

Freedom of Information Act (FOI) 2000 - Request for Information Reference: Access
control maintenance contract info

I am writing in response to your request for information under the FOI 2000.

I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do not hold some of the information you have requested. A response to each part of your request is provided below.

Home, Community, Hospital.

FOI Request / Question	Question Response	Is there an exemption?	Exemption	Exemption Details
<p>1. Current Systems * What electronic access control system(s) do you currently have in place? Please include manufacturer of control unit & model (e.g. SALTO, PAXTON, ASSA)^[1]_{SEP}</p> <p>2. Access-Controlled Doors: * How many doors across all of your sites have access control systems installed? How many per each site</p> <p>3. Access Control Types: * Please provide a detailed breakdown of the different types of access control setups in place (e.g., magnetic lock doors, electric strike doors, battery-operated electronic handle sets, battery-operated electronic cylinders, etc)</p> <p>4. System Age: * When was your current access control system installed? Which company installed it?</p> <p>5. System Integration: * Is your access control system integrated with your ID card production or other systems (e.g., time and attendance, building management/CCTV and/or fire/security alarm systems)? If so, which system(s) is it integrated with?</p> <p>6. Supplier Info: * What are the names of the suppliers of your existing access control system?* Who is your current supplier for access cards and fobs, and do you purchase these directly or through your access control installers/maintenance contractors?</p> <p>7. Manufacturer and Models: * What manufacturer and model of cards and fobs do you use for your access control system?</p> <p>8. Management Software: * What software is used to manage the door controllers and readers in your access control system?</p>		Yes	PFI	The contract for this service falls under the Private Finance Initiative (PFI) contract held by Central Nottinghamshire Hospitals and their hard and soft services providers. The cost of these soft services are covered within the total unitary charge payment under the Private Finance Initiative for all services and as such cannot be separated as an individual cost as the contract is interdependent. Further details of the unitary charge payments are available here: https://www.sfh-tr.nhs.uk/about-us/finances/what-we-spend-and-how-we-spend-it/

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Home, Community, Hospital.

Patient Experience Team

01623 672222

sfh-tr.pet@nhs.net



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Acting Chair Graham Ward

Acting Chief Executive David Selwyn

9. Consumable Usage: * Please provide data on the monthly and annual usage/purchases of access control cards and fobs. This should include how many are issued, lost/replaced, and returned faulty/damaged each month/annum.				
10. User Information: * How many individual users require access control cards/fobs across all sites? If possible, please provide a breakdown by site or building. ^[SEP]				
11. Management and Contact Information: * Who manages your site's access control system? Please provide a name, direct email address and direct telephone number / extension for this contact. ^[SEP]				
12. Support/Maintenance Contracts: * Do you have a current support/maintenance contract for your access control system? If so, when does this contract expire? ^[SEP]				
13. Planned Changes: * What are the organisations plans related to the installation, upgrade, or support/maintenance of access control systems over the next three to five years?				

I trust this information answers your request. Should you have any further enquiries or queries about this response please do not hesitate to contact me. However, if you are unhappy with the way in which your request has been handled, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Sally Brook Shanahan, Director of Corporate Affairs, King's Mill Hospital, Mansfield Road, Sutton in Ashfield, Nottinghamshire, NG17 4JL or email sally.brookshanahan@nhs.net.

If you are dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office, who will consider whether we have complied with our obligations under the Act and can require us to remedy any problems. Generally, the Information Commissioner's Office cannot decide unless you have exhausted the internal review procedure. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: <https://ico.org.uk/your-data-matters/official-information/>.

Complaints to the Information Commissioner's Office should be sent to FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone 0303 1231113, email casework@ico.org.uk.

If you would like this letter or information in an alternative format, for example large print or easy read, or if you need help with communicating with us, for example because you use British Sign Language, please let us know. You can call us on 01623 672232 or email sfh-tr.foi.requests@nhs.net.

Yours faithfully

Information Governance Team

All information we have provided is subject to the provisions of the Re-use of Public Sector Information Regulations 2015. Accordingly, if the information has been made available for re-use under the [Open Government Licence](#) (OGL) a request to re-use is not required, but the licence conditions must be met. You must not re-use any previously unreleased information without having the consent from Sherwood Forest Hospitals NHS Foundation Trust. Should you wish to re-use previously unreleased information then you must make your request in writing. All requests for re-use will be responded to within 20 working days of receipt.