

King's Mill Hospital
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RE: Freedom of Information Request

27th June 2024

Dear Sir/Madam

With reference to your request for information received on 25th April 2024, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below. Please accept our apologies for the delay.

In your request you asked:

Please confirm the below information for each contract you hold with a teleradiology reporting provider:	Provider 1	Provider 2	Provider 3
Name	4ways	TMC	Axon
Contract start date	01/04/2024	01/04/2024	01/04/2024
Contract end date	31/03/2027	31/03/2027	31/03/2027
Option for extension/roll-over period	n/a	n/a	n/a
Procurement route/framework used	NHS SC	NHS SC	NHS SC
Exclusivity or volume commitment within contract	None	None	None
When did you last benchmark the contract against other options available?	January 2024	January 2024	January 2024
Do you expect to replace or renew the contract in 2024?	No	No	No

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Please provide the below information for each teleradiology provider above:	Provider 1	Provider 2	Provider 3
Number of CT/MRI examinations reported between 1 st September 2023 and 31 st December 2023 inclusive that require a 1-hour turnaround time or quicker (Emergency reporting)	2824		
Please confirm the daily start and end time of your external Emergency reporting provision?	8pm-8am		
Number of CT/MRI examinations reported between 1 st September 2023 and 31 st December 2023 inclusive that require a turnaround time of between 1 and 12 hours (Urgent reporting)	0		
Number of CT/MRI examinations reported between 1 st September 2023 and 31 st December 2023 inclusive that require a turnaround time of 24 hours (Urgent reporting)	885		
Number of CT and MRI examinations reported between 1 st September 2023 and 31 st December 2023 that require reporting in over 24 hours turnaround time (General reporting)	2647		
Number of X-Ray examinations reported between 1 st September 2023 and 31 st December 2023 that require reporting in over 24 hours turnaround time (General reporting)	4480		
Total financial expenditure for CT/MRI examinations reported between 1 st September 2023 and 31 st December 2023 inclusive that require a 1-hour turnaround time or quicker (Emergency reporting)	Do not have this level of granularity - Total reporting. Expenditure across ALL these timeframes is £513,394.00		
Total financial expenditure for CT/MRI examinations reported between			

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1 st September 2023 and 31 st December 2023 inclusive that require a turnaround time of between 1 and 12 hours (Urgent reporting)			
Total financial expenditure for CT/MRI examinations reported between 1 st September 2023 and 31 st December 2023 inclusive that require a turnaround time of 24 hours (Urgent reporting)			
Total financial expenditure for CT and MRI examinations reported between 1 st September 2023 and 31 st December 2023 inclusive that require a 48 hour turnaround time or longer (General reporting)			
Total financial expenditure for Xray examinations reported between 1 st September 2023 and 31 st December 2023 inclusive that require a 48-hour turnaround time or longer (General reporting)			
If you do not use a teleradiology provider for your Emergency reporting:			
If Emergency reporting (up to 1-hour) is not outsourced, then please confirm the number of examinations reported locally between 1 st September 2023 and 31 st December 2023 inclusive that require a 1-hour turnaround time or quicker (Emergency reporting) between the hours of 5pm and 9am			

I trust this information answers your request. Should you have any further enquiries or queries about this response please do not hesitate to contact me. However, if you are unhappy with the way in which your request has been handled, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original

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letter and should be addressed to: Sally Brook Shanahan, Director of Corporate Affairs, King's Mill Hospital, Mansfield Road, Sutton in Ashfield, Nottinghamshire, NG17 4JL or email sally.brookshanahan@nhs.net.

If you are dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office, who will consider whether we have complied with our obligations under the Act and can require us to remedy any problems. Generally, the Information Commissioner's Office cannot decide unless you have exhausted the internal review procedure. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: <https://ico.org.uk/your-data-matters/official-information/>.

Complaints to the Information Commissioner's Office should be sent to FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone 0303 1231113, email casework@ico.org.uk.

If you would like this letter or information in an alternative format, for example large print or easy read, or if you need help with communicating with us, for example because you use British Sign Language, please let us know. You can call us on 01623 672232 or email sfh-tr.foi.requests@nhs.net.

Yours faithfully

Information Governance Team

All information we have provided is subject to the provisions of the Re-use of Public Sector Information Regulations 2015. Accordingly, if the information has been made available for re-use under the [Open Government Licence](#) (OGL) a request to re-use is not required, but the licence conditions must be met. You must not re-use any previously unreleased information without having the consent from Sherwood Forest Hospitals NHS Foundation Trust. Should you wish to re-use previously unreleased information then you must make your request in writing. All requests for re-use will be responded to within 20 working days of receipt.

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